



WARRANTY

MAQ uses only high quality material from reliable, international companies. MAQ system tests all of their products and offers a 5 year warranty on all defects that may occur under normal use and standard maintenance. This warranty covers hardware, fabrics and electronic motors.

Warranty conditions:

In addition to the statutory warranty rights of the buyer against the seller - and without limiting those rights - MAQ guarantees the buyer of our products:

I. Duration and commencement of the warranty

1. The warranty period : 60 months (5 years) for screens as long as they are installed by a professional installer and are used under normal operation.
2. The warranty period begins on the date of delivery of the product. The delivery date is printed on the sales receipt from the dealer.

Warranty work and replacement of components does not extend the warranty period.

II . Warranty Terms

1. The product must be purchased from an authorized MAQ reseller
2. Warranty can be claimed provided that the product is paid according to the payment terms.

III. Content and scope of the warranty

1. In the case of defects due to manufacturing or constructions, MAQ will send you replacement materials free of charge.
2. In case of defects due to manufacturing or construction; Transport to and from reseller will occur at the expense of MAQ.
3. The warranty does not include any further right to damages against MAQ .
4. The warranty is not extended or renewed by repair or replacement of defective parts .
5. MAQ assumes no liability for secondary damages , including consequential loss , or product liability beyond that which follows from mandatory law.

IV. Limitation of liability

The guarantee excludes failures, damage and discoloration caused by :

1. Improper setup or installation , for example, by neglecting the safety rules or the instructions in the operating, installation and assembly manual .
2. Improper use and / or handling.
3. External influences , such as transport damage, damage due to bumping or hitting , weather damage or other natural phenomena .
4. Normal wear and tear .
5. Installation , assembly, modification or repair by an unauthorized technician .
6. Current and voltage fluctuations that are outside the tolerance range specified by the manufacturer
7. Non adherence to the service and cleaning instructions.
8. Slight color deviations from samples and / or color leaflets .
9. Material depleting effects caused by sun, condensation , acid rain , salt water , harsh detergents or any other condition .

V. Repair in cases of non - coverage warranty

If the claim is not covered by this warranty , all costs incurred in the repair bill will be charged to the dealer. The transport cost to and from dealer are excluded.



VI . data protection

Your personal information will only be used to process your order and for the settlement of warranty claims , in compliance with the data protection law.